



1731 SE 10th Ave
Portland, OR 97214
503.232.9350
info@freegeek.org

Customer Data System

Issued by:
RFS
Approved by:
SMT

FG-180-002

Version: 1.0
Status: Draft

Website Privacy Policy

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04-24-2015

We know that you use our products and services and our Website because you trust us. This notice explains how we protect your privacy and treat your personal information. It applies to current and former customers. "Personal information" here means anything we know about you personally.

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Protecting Your Information

We take important steps to protect your personal information. We treat it as confidential. We tell our employees to take care in handling it. We limit access to those who need it to perform their jobs. Our outside service providers must also protect it, and use it only to meet our business needs. We also take steps to protect our systems from unauthorized access. We comply with all laws that apply to us.

Collecting Your Information

The types of Personal Information we collect and share depend on the product or service you have with us. This information can include:

- name
- email
- phone number
- address

How We Get Your Information

We get your personal information mostly from you. We may also use outside sources to help ensure our records are correct and complete.

Using Your Information

We do not make available to the general public any personally identifiable information you provide to us. We use industry standard technology and efforts to safeguard the confidentiality of your personal information. These include secure servers and firewalls. All of the user data we collect is protected against unauthorized access. Only authorized employees who need the information to perform a specific job are granted access to this information.



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We collect your personal information to help us decide if you're eligible for our products or services. We may also need it to verify identities to help deter fraud, money laundering, or other crimes. How we use this information depends on what products and services you have or want from us. It also depends on what laws apply to those products and services. For example, we may also use your information to:

- process transactions
- perform business research
- confirm or correct your information
- market new products to you
- help us run our organization
- comply with applicable laws

We may share your personal information with your consent or as permitted or required by law. For example, we may share your information with businesses hired to carry out services for us.

Other reasons we may share your information include:

- doing what a court, law enforcement, or government agency requires us to do (for example, complying with search warrants or subpoenas)
- telling another company what we know about you if we are selling or merging any part of our organization
- giving your information to someone with a legal interest in your assets (for example, creditor with a lien on your account)
- those listed in our "Using Your Information" section above

Non-Personal User Content

Free Geek may use user submitted content such as ratings, reviews, feedback ("User Content") in a number of different ways, including displaying it on the Website, reformatting it, incorporating it into other works, creating derivative works from it, promoting it, or distributing it. Accordingly, you irrevocably grant Free Geek permission to use your User Content for any purpose. You also irrevocably grant the Website users the right to access User Content in connection with their use of the Website.

You assume all risks associated with User Content, including reliance on its accuracy, completeness or usefulness, or any disclosure by you of information in your User Content that makes you personally identifiable. You may not imply that User Content is in any way sponsored or endorsed by Free Geek.

Free Geek cannot and does not review all User Content feedback, nor does it have any control over the same. Under no circumstances shall Free Geek be held responsible or liable for any claims or damages arising out of any reviews or feedback.

Free Geek may remove, edit or reinstate User Content at our sole discretion.



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Cookies

We use cookies and log files to: (a) store information so that you will not have to re-enter it during your next visit to the Website; (b) provide custom, personalized content and information; (c) monitor the effectiveness of our services; and (d) monitor metrics such as total number of visitors and pages viewed.

Accessing and Correcting Your Information

You may ask us for a copy of the personal information we have about you. Generally, we will provide it as long as it is reasonably retrievable and within our control. You must make your request in writing. For legal reasons, we may not show you anything we learned as part of a claim or lawsuit, unless required by law.

If you tell us what we know about you is incorrect, we will review it. If we agree, we will update our records. Otherwise, you may dispute our findings in writing, and we will include your statement whenever we give your disputed information to anyone else.

Questions

We want you to understand how we protect your privacy. If you have any questions about this notice, please contact us. When you write, include your name, address, and other information that may be of assistance in locating your information.

Send privacy questions to:

privacy@freegeek.org

Please note that this Privacy Policy may change from time to time. If we make any material changes, we will notify you as required by law.