FREE GEEK

25th Anniversary
IMPACT REPORT
FY25

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LETTER FROM THE DIRECTOR

Free Geek Community & Friends,

FY25 marks a quarter-century of Free Geek and our transformation from a hobbyist organization with an emphasis on e-waste into a trusted community leader in the digital equity space. The communities we serve continue to be an endless well of inspiration and hope, driving our team to expand and improve our programs and services to make digital equity a reality for all.

This past year was not without its challenges. The ongoing presence of ICE has threatened the safety and fabric of our community, and federal funding cuts have left many critical service providers and communities in the dark. In response, we developed community safety policies and adjusted programming to protect those most vulnerable, and diversified our funding streams to minimize service disruptions. **I am immensely grateful to our team and our community for doing what we do best–meeting the moment with solidarity and showing that we are stronger than the forces that seek to drive us apart.**
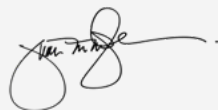
Despite these challenges, Free Geek remains undeterred in its mission to include everyone in our digital future. **I'm thrilled by our upcoming opportunities for growth, both in the physical sense as we move into a larger space for our recycling and refurbishment services, and in our program capacity:** we are strengthening partnerships with like-minded community organizations to deliver services in more languages and expand our network of digital navigators supporting digital literacy in our schools, community centers, low-income neighborhoods, and shelters. In creating robust community networks, our mission will remain resilient in an uncertain future; many hands make light work.

In the next 25 years, my hope is that the stories within this report will be looked back upon as the beginning of multi-generational impacts. I am immensely grateful and proud of our staff, the majority of whom have lived experience with the same barriers that our volunteers, interns, and program participants seek to overcome. When Black, Brown, Indigenous, People of Color, and LGBTQIA+ community members show up for Free Geek programs, we see ourselves in them–they are the next generation of leaders creating a digital future for all.

Thank you to every partner, funder, and community member who makes our work possible. I hope that you feel a great deal of pride reading about our victories in FY25, because they are yours, too.

Onward,

Juan M. Muro Jr.
Executive Director

RECEIVING & RECYCLING

Free Geek's Digital Reuse & Recycling Program is the foundation of our work. Over the course of our 25-year history, Free Geek has expanded operations to encompass a variety of programs that serve our community in our mission to close the digital divide. All of that work is made possible through the Digital Reuse & Recycling Program. It remains a key funding mechanism and circular economic model for diverting technology waste into affordable, refurbished tech for those who need it most. **Our Digital Reuse and Recycling programs generate roughly 60% of the funding for our educational programs**–and we are looking to expand our capacity so that we can continue to address e-waste while also providing devices and education to even more communities in Oregon.

Donated technology not only fuels the work that we do–**our donation center also functions as a community service by providing a safe, accessible, free, and ecologically responsible method for our community members to recycle their old devices.** From a dedicated technology hobbyist cleaning out their storage space to a family member finding a home for their deceased loved one's vintage Mac collection, we see all kinds of folks from many different backgrounds bringing in all sorts of electronic devices to be reused, refurbished, or recycled.

83 million lbs.
of e-waste diverted from landfills since 2000

801,498 lbs.
of e-waste in FY25 from:

- **365** pickups from community and business partners

- **750** tech drive donors

- **8,588** warehouse technology donors

VOLUNTEERS

Free Geek's Reuse and Recycling program is the bedrock of our financial health–**and the bedrock of this program is our volunteers.**

Volunteer Wins in FY25:

- **$353,268.84** in income generated from **248** Bulk Sales

- **$409,327.38** generated from recycling income for items we were unable to refurbish

- **140+** volunteers contributed **3,200+** hours

"**I have a much deeper understanding of the technology refurbishment process and what it takes to serve a community with low-cost devices.** I am now much more equipped to share information about Free Geek and the devices they have available with my clients. **I have also gone out of my way to learn about Free Geek's digital literacy training processes and am excited to use these skills when helping new clients.** Through conversation with employees, I have gained a better understanding of what goes into making an automated Linux system install medium; I have been inspired to create my own version of the system for personal use."

- Goldey | Free Geek Warehouse Volunteer

DATA SANITATION RECEIVING & RECYCLING

Free Geek has invested in developing our own custom refurbishment ecosystem to support our mission. We have created software that:

- Securely erases data meeting or exceeding NIST standards
- Installs operating systems
- Tests hardware
- Makes sales listings

After thoroughly refurbishing the hardware, this software streamlines our process so that we can focus on getting devices back into the community and training interns in refurbishing hardware and new skills. **We have also kept these tools open-source and accessible to the public, creating a strong foundation for collaboration with our partners and peers.**

REUSE

Hardware Testing & Refurbishment

The Technology Reuse and Refurbishment Department is responsible for transforming donated technology into secure, functional, and reliable devices for community reuse. **The team tests, repairs, and refurbishes computers, mobile devices, and accessories to support digital equity programs, affordable technology sales, and revenue-generating initiatives.**

Through this work, the reuse department **reduces electronic waste, expands access to technology, and provides hands-on training and workforce development opportunities** for staff, interns, and volunteers.

7,038
Devices
Reused

- **4,631** laptops
- **1,438** desktops
- **851** Apple laptops
- **163** Apple desktops
- **1131** mobile devices

Internship Program

This year Free Geek partnered with **New Avenues for Youth, Portland Public Schools Community Transition Program, Sherwood School District, New Relic, First Tech and more** to provide internships and volunteer opportunities to students in our recycling warehouse, where they learn to build refurbished hardware and disassemble devices for recycling. Many of our volunteers and interns have gone on to secure jobs in related fields or pursue college education in STEM.

22 volunteers and interns helped produce **323 laptops and desktops** for our Online Sales and Digital Equity programs.

In this program, students develop and discover:

- **Valuable work and life experiences**
- **Career opportunities in tech**
- **In-person community**
- **Interest in continued STEM education**

"After I was laid off in April, interning at Free Geek became a bright spot in my life. Refurbishing laptops as an intern brought me so much creative motivation and encouraged me to work on my own projects at home. **6 months later, I'm a full-time employee at Free Geek, and I love the people I work with and the mission that drives us."**

-Maggie | Free Geek Employee

Professional Development

In FY25, we prioritized the development of staff growth and learning opportunities with an established IT Shadow Shift program. This has given hands-on, real-time experience to employees from other departments in the creation of an enterprise-grade networking, hardware, security, and AI environments.

Staff took this a step further, developing tools for themselves on our new servers, including but not limited to: Dacian's 3D-Printing program and Raul's AI and website creation tools.

"Working at Free Geek has not only been a genuinely fun and interesting job for me, it has also been a place to learn practical IT skills in a nurturing environment that is hard to find anywhere else. Both the wealth of knowledge my co-workers have and the opportunity to encounter such diverse types of hardware and technology every day has helped me become a much better technician.

Over these two years, thanks to the development fund offered at Free Geek, I also acquired two more tech certifications (CompTIA Security+ and LPI Linux Essentials). Studying for these was much easier with all the hands-on resources available and I am super grateful I had this opportunity."

- Raul Betancourt | IT Technician

DIGITAL EQUITY

Free Geek enables its digital equity programs through its device-ownership-first approach. Communities thrive when low or no-cost access to technology is available year-round. Once we've refurbished and tested donated technology, we give it new life by finding it a new home. For the majority of our existence, refurbished laptops and desktops powered by Linux Mint operating systems have powered our programs. **In 2025, Comcast made a $1 million investment to include new in-box laptops as part of Free Geek's Digital Equity Action Plan.**

Hardware

We purchased close to **2,000 new in-box devices** for our community partners

1,249 free devices provided for members of low-income communities and people in need of our services

- This includes **new in-box machines** and also refurbished Linux machines
- **Setting up work spaces** for staff at ARIO- African Refugee Immigrant Organization- with **Desktops, monitors, keyboards and mice.**

Digital Navigators

Digital Navigators support community members and partner organizations with best practices on internet navigation and device use, affordable connectivity services, and coaching in **essential digital skills like:**

- Writing emails
- Resetting passwords
- Delete, copy, & paste
- Internet search skills
- Using Youtube
- Online shopping
- Google maps
- Website navigation

FY 25 Digital Navigation Wins

6,314 **people served** through in-person digital navigation services

15 **community events** tabled

"**Hacienda CDC partnered with Free Geek to help expand access to digital navigation and training** for our community. Through collaborations like our recent laptop distribution for middle schoolers and hands on internet safety class, **we're supporting students as they build confidence and learn how to use technology safely for their education.** The youth were grateful to have new devices for school and be able to take them home as well."

- Kassandra Alvarez | Arrobas Program Coordinator, Hacienda CDC

Train the Trainer

Free Geek launched Train the Trainer with guidance from education experts at BJ's DEI Consulting. **This program partners with local non-profit organizations to provide technology best practices to social workers, program coordinators, case managers, teachers, and other community-facing providers.** Then, they become part of a network of Digital Navigators who can support their communities with basic tech questions or connect them with resources.

Home Forward made a **$40,000** investment for Free Geek's Train the Trainer program with the goal of training **15-20** community builders at Home Forward to be digital navigators. Free Geek met that goal, training **15 digital navigators** in FY25, including:

- **2 internal Free Geek staff** with Digital Equity development paths
- **13 external staff** from Oregon Spinal Cord Injury Connection, Home Forward, the City of Wood Village, Latino Network, Hacienda CDC, Guerreras Latinas and MetroEast Community Media.

Digital Skills Building

Free Geek offers a three-part Digital Skills Building curriculum: Computer Basics, Internet Basics, and Keyboard Basics. We also provide additional curriculum on request, such as Internet Safety and G-suites (you can check out some of our courses here: **Free Geek Education Toolkit**).

- **Weekly 1:1 learning sessions** with digital navigators at Rosewood Initiative and Guerreras Latinas supported community members across East Portland and Gresham
- **90 digital skills building classes** provided in English and in Spanish
- Additional curriculum: **Internet Safety, iOS and Android Basics** (Android Basics available in Spanish, thanks to our partnership with Latino Network)

PARTNERSHIPS

DIGITAL EQUITY

Q1 October–December 2024

Free Geek continued our partnership with **Guerreras Latinas, offering Learning Sessions on Tuesdays and as classes on Thursday evenings.** This was continued from Q1-Q3. We also provided Guerreras Latinas with **over 120 new in-box laptops** for their community members.

"**Now more than ever, our Latino immigrant community needs tools that facilitate access to essential resources and services for daily life.** To achieve this, access to technology and the internet is fundamental, but above all, the knowledge to navigate them efficiently and safely.

Thanks to our partnership with Free Geek in 2025, we were able to equip hundreds of people with new laptops free of charge. We also provided the necessary digital training for using them and offered ongoing support to those who needed additional assistance through our learning sessions.

In these challenging times for our community, **organizations like Guerreras Latinas and Free Geek reaffirm our commitment to digital justice.** Our goal is to empower families to build a healthy and bright future."

-Yoana | Executive Director, Guerreras Latinas *(Translated from Spanish)*

Q2 January–March 2025

"**Free Geek's community event with HOLLA was so helpful to support our families!** Folks were able to receive a laptop along with important safety features that set them up for success. We can't thank them enough!

The fact that Free Geek was able to hold sessions in Spanish and in English really made such an amazing impact. Those details matter. Thank you for truly seeing and hearing what our community needed!"

- Staff Member | Holla School

We partnered with Holla School and Mentors, a school and mentorship program that focuses on: "Changing the academic narratives of Black, Brown, and Indigenous youth by honoring lived experiences, catalyzing genius, and centering joy."

- We provided **100 new in-box laptops** and taught parents the importance of **Internet Safety, both in English and in Spanish**

We also began our growing relationship with the **Rosewood Initiative** to **disburse 60 laptops** over the course of our fiscal year, alongside instructing a different cohort every month in Spanish with our core foundational curriculum.

- With The Rosewood Initiative, we also supported **Wellness Wednesdays, bringing loaner devices** to help folks with Digital Navigation.

We taught four "Welcome to Computers" cohorts throughout the fiscal year, formed in partnership with **Multnomah County Library, disbursing 10 laptops** for every cohort–one of the cohorts was Russian-speaking.

- We partnered with the **City of Fairview** to **teach a cohort in Spanish** of our three foundational curricula and **provided 10 laptops.**

- We partnered with the **African Refugee Immigrant Organization** (ARIO) to **distribute all-in-one desktops** as well as **30 laptops.** We taught our internet safety course to three youth cohorts.

"**In 2025, we partnered with Free Geek to implement our NTEN Fellowship project plan.** Through this partnership, we collaborated with Jeremy and other community members to develop and update several curricula for our digital equity summer programming. **Free Geek staff also supported the facilitation of these summer workshops and developed trusting relationships with the participants.**

Amongst the topics covered were **Digital Safety, Intro to Canva, Navigating Zoom and Google Meets, and Exploring Your iPhone and Android.** In addition, we hosted our Kermes Energy Resource Fair, partnering with Free Geek to distribute over 90 devices to community members in attendance! Participants had the opportunity to connect with Free Geek staff to continue using their digital literacy resources."

- Latino Network | Partner Organization

Free Geek partnered with **Latino Network** to provide **66 laptops** and **30 iPads** to folks who did not have access to devices during their Kermes Resource Fair.

- We provided **100 new in-box laptops** and taught parents the importance of **Internet Safety, both in English and in Spanish**

Latino Network and Free Geek developed a collaborative curriculum–iPhone Basics, Android Basics, and Canva Basics–**all in Spanish.**

- We also taught at Latino Network's new space in East Portland, **La Plaza Esperanza.** This partnership was made possible through the **NTEN Digital Inclusion Fellowship** with free Geek's representative Digital Navigation Specialist, **Jeremy Gomez**, and Special Projects Manager at Latino Network, **Marina Alvarez**

Began our contract with **Home Forward** locations. We teach our core foundational curriculum series, culminating with an additional course in Internet Safety. At the end of the cohort, community members get to take home a **refurbished Linux machine.** In Q3, we also went to **Stephens Creek Crossing** in Multnomah Village and **New Columbia** in St. Johns.

Q4 July - September 2025

In Q4, we trained **two additional cohorts** using the **Train the Trainer** program. One cohort was a group of Home Forward community builders getting ready for FY26.

- We also trained **2 staff members** at **MetroEast Community Media** who taught their first cohort as Digital Navigators at MetroEast at the end of Q4 and also at the beginning of Q1 FY26.

We had **one promotion** of the team, **Al Ramos**, who is now the **Assistant Manager of Digital Equity**.

- Al has been leading the **moving committee** and has been supporting the team tremendously by **creating further documentation and processes,** like researching and collaborating with the IT team to take McAfee off of Windows machines, which has been a barrier for Windows Defense on machines we give to community members.

Guerreras Latinas has been utilizing the **East Portland Center** to continue **teaching classes** and to utilize the space for **community organizing.**

"For me, it was a **huge impact, full of happiness** because I could finally **help at least 60 families.** One of the first participants called me to thank the Rosewood Initiative and Free Geek, because **learning how to use a computer eliminated many problems for her at work.** I thank Free Geek, because thanks to them, we are helping many families."

-Fabiola | Resource Navigator, Rosewood Initiative (translated from Spanish)

ADVOCACY

Free Geek is also engaged in statewide advocacy around big-picture legislative changes that will impact our community's ability to **access affordable digital infrastructure and services.** We have engaged in coalition building with legislators and digital equity partner organizations to **shift power back to the people.**

Supported the Digital Equity Act

Executive Director Juan Muro joined other digital equity champions in Washington, DC to advocate for the Digital Equity Act of 2021 in February of 2025. **Free Geek is a National Digital Inclusion Alliance affiliate member and Juan serves on the board.** He is able to bring a big picture perspective to our local digital inclusion efforts through this experience.

Supported HB 3148
Broadband Affordability

Free Geek supported this bill, including an amendment to **prioritize organizations like Free Geek and small repair shops** in Oregon for the device benefit that the bill includes.

- Oregon is attempting to increase its Telephone/Broadband Subsidy from **$10 to $15** (with Lifeline support, qualifying Oregon residents could get **up to $25**).
- The bill includes a device assistance program: a one-time benefit of **$100 towards the purchase of an internet-enabled device.**

Supported Opposition for SB 959

The bill aimed to exclude alarm systems from the right to repair bill passed into law in Oregon last session through SB 1596.

Free Geek "deCODE" Vodcast

In May, we began filming our vodcast, "deCODE," where we aim to **break down the digital divide through conversations with community members and partners.**

Spoke at Net Inclusion 2025

Attended **Net Inclusion 2025** in Arizona at Gila River Indian Community with the Coalition of Digital Equity. **Ashley and Juan spoke at the Net Inclusion Conference** as panelists.

- **Ashley**–*Digital Navigators Across Sectors: Differences that make a difference for sustainable, effective programs.*
- **Juan**–*Unlock Success: Training Essentials for Staff and Volunteers*

Facilitated Our Final CODE Event

Held our **final event** as the **coalition lead of CODE,** a Town Hall in Medford centered on the **Digital Equity Act** in partnership with Link Oregon, the Oregon Broadband Equity Coalition and the Jackson County Library Services.

- The event featured **Representative Pam Marsh** discussing broadband access.

"Free Geek's vision to 'include everyone in our digital future' and its ability to achieve that vision **requires an environment and a community that enables that.** We've been privileged to participate through testimony in support of legislation at the state and local level to ensure that the community has access to **affordable broadband, affordable technology and digital skills to help them participate in today's digital worlds."**

-Juan Muro Jr. | Executive Director

SALES

Affordable Technology Program

Our Affordable Technology Program (ATP) **provides trusted guides to support community members in internet adoption and the use of computing devices.** This program partners with local organizations looking to fill technology needs at an affordable price. With this program, our partners can purchase computers in bulk **starting at 10 units.** Some of the organizations that have benefited from this program include **Latino Network, Miracles Club, Farestart, Better Chances, and Connected Lane County.**

Online Sales and Pop-Ups

We make technology available at affordable prices for individuals in our immediate community, across the country, and around the world.

The sales department **raises over 50% of the unrestricted funding for the organization**, which has helped sustain integral Free Geek programs like our **Digital Inclusion team**, which remained funded while we underwent periods of fewer grants and donations.

Our pricing model helps **lower the average price of similarly listed products, forcing competitors to lower their prices to compete with our value.** While we are not taking the revenue from these sales, our impact on the market increases the buying power of consumers.

Engaging Vintage Markets

Free Geek has been branching out into surging niche/hobbyist markets in tech by refurbishing vintage devices and showcasing them at events where they're sold at affordable prices. Most recently, our reuse coordinators are working on a partnership **selling vintage TVs and VCRs at Hawthorne Game Exchange**. Through this work, our recycling and sales teams are preserving the joy and nostalgia of devices of the past for a new generation of hobbyists.

"There's been renewed interest–both in the warehouse and sales–to preserve more vintage tech. **We are making out-of-production hardware affordable and accessible to the community via pop-up events.** Kids as young as 11 years old are coming in and buying devices that are older than them, like VHS and DVD players, vinyl players, receivers, and video game systems. **It's been really cool to see new generations engaging with tactile, vintage media and providing this service at a time where people are looking for alternatives to streaming platforms.**"

- Amir Torkzadeh | Manager of Sales

DIGITAL ADOPTION

At Free Geek, Digital Adoption is our North Star—each program guides internal and external community members in accessing digital tools, learning how to use them, and understanding how to leverage these new tools and skills to live enriched lives. Achieving Digital Adoption empowers our communities to **compete in our digital world, embrace opportunities that demand digital competencies, and thrive in and out of the workplace.**

Key Takeaways

In partnership with **Pacific Research and Evaluation** for the **Mount Hood Cable Regulatory Commission** (MHCRC), the following are some results from our digital inclusion programming.

Access: *Connecting People to the Internet*

- **Most reported having home internet access** through an Xfinity program or another provider, supporting their ability to stay digitally connected.

- **A small number (<10%) relied on mobile-only services or lacked home internet entirely,** highlighting an opportunity for continued outreach.

Devices: *Tools in Hands, Shared at Home*

- Free Geek participants reported they would use the computer regularly, with the **majority saying every day** (**74%** of individuals served).

- **Devices are being shared across households**, especially with adults ages **18-64 (69%)**, and **under 18 (46%)**, extending the impact beyond the individual learner.

Skills: *Growing Digital Confidence*

- **Participants reported increased confidence in their digital skills** after the classes and plan to use their new skills to pursue and maintain employment, continue education, stay connected with others, and access essential services such as healthcare, financial tools, and housing.

- **Participants rated the program and Digital Navigators very highly** and showed a strong desire to continue learning through additional classes.

- Initial results suggest the **Free Geek program is fostering confidence, connection, and a motivation to share knowledge with others**—laying the groundwork for digitally empowered communities where skills are shared, and access expands.

"Participants plan to use their new digital skills to **stay connected, advance education, for entertainment, to access health care, and to find and maintain jobs.** Enhanced digital skills enable access to critical services, including healthcare, financial tools, and housing. Participants integrated learning into daily activities, **mastering device connectivity: linking tablets to phones, accessing Wi-Fi, and downloading apps."**

-Excerpt | One Year Progress Report from Pacific Research and Evaluation

This work is just the beginning; we will take our Digital Adoption efforts even further in FY26 and beyond.

PEOPLE & CULTURE

Justice, Diversity, Equity, & Inclusion

While there are only so many chairs to fill within our building, we want them to be filled with as many people as possible who reflect the communities we serve. **As of June, roughly 70% of our staff identify as Black, Brown, Indigenous, and other people of color.**

Free Geek's Internal & Community Demographics in FY 2025

- **Source:** *Free Geek's June 2025 Internal Demographic Survey & Pacific Research and Evaluation for the Mount Hood Cable Regulatory Commission (MHCRC).*

- **Note:** *Specific identity categories were collected for both surveys, but due to variation in data collection have been simplified for comparison purposes.*

Staff
43.2%
56.8%

Community
10.9%
89.1%

Leadership
14%
86%

● Black, Indigenous, & Other People of Color
● White

- **100% of our leadership team members** have lived on the side of the digital divide without access to digital literacy education and/or devices.

- We are also making efforts to increase linguistic diversity–**we've grown our bilingual staff from 3 to 12 out of a team of 40 people.**

- When we looked at our hiring process, **we removed technical training, degrees, and formal experience requirements that are hiring barriers for members of our community.** We believe that all of these skills can be taught, and we can teach them to members of our community to give them as many opportunities as possible.

- A major priority of our organization is the **retention of staff coming from marginalized backgrounds.** We established culture conversations that we include during onboarding to create a culture competency standard for our staff.

- **The majority of our budget goes into hiring, training, and fair wages for our staff.** By prioritizing hiring members of the community we serve, we are still directing the majority of our funding towards these staff.

HELPING OUR PEOPLE THRIVE

Free Geek invests directly into our employees' well-being. To us, "Staff happiness" is more than a catchphrase or a pizza party to boost morale–**at Free Geek, it's a dedicated, intentional investment into our staff's physical, mental, and personal well-being.**

100% of our leadership staff have previously experienced **financial insecurity impacting health, transportation, food, housing and/or childcare**–so we are committed to supporting the **78%** of our staff who previously or currently face those same challenges.

Operating Budget for Staff Well-Being

- We budget every year to provide every staff member with **professional development training** and **resources to support mental & physical wellness.**

- Staff are encouraged to use up to **2.5 paid hours per week** to focus on their **school work** if enrolled.

- **We budget for 100% of our staff to have healthcare** through us and our base plan is **100% covered** by Free Geek (though optional buy-ups exist).

- We invest in our staff's skill and role development. Every staff member is given **$250 per fiscal year** to put towards any professional development endeavor of their choice.

   ▷ This can go towards **school tuition, online certifications, and any other materials** for their development into the work they want to be doing. We provide **cross-training hours** and encourage staff to share the skills they have and educate each other to help lift each other up.

   ▷ One of the most popular choices for our staff is **developing their skills in IT Infrastructure.**

$2,600,000

Free Geek's investment in **staff wages, benefits, food** and **professional development** for 2025

"The project management certificate program at University of Oregon and sponsored by Free Geek have given me tools for **staying organized, prioritizing tasks and collaborating with others.** I've been able to use these tools in current projects at the organization."

- Al Ramos, Assistant Manager of Digital Equity

STAFF & BOARD

Free Geek Leadership Team

Juan Manuel Muro, Jr. (he/him)
Executive Director
Linkedin

Cali Avila (he/they)
Director of Operations
Linkedin

Dwindell Joseph Feeley (he/him)
Director of Business Development
Linkedin

Adrian León (he/him)
Manager of Reuse
& Technology Refurbishment

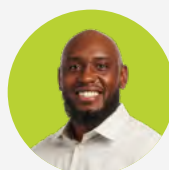**Ashley Martinez** (she/her)
Manager of Digital Equity
Linkedin
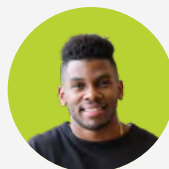
Amir Torkzadeh (he/they)
Manager of Sales

Ron Spray (he/him)
Manager of Receiving & Recycling

Free Geek Board of Directors

Board Chair | Marcus Carter II
Director of Diversity, Equity, & Inclusion
Partner, Central City Concern
Linkedin

Board Treasurer | Paul Brown
Chief Operating Officer, Vital Enterprise
Linkedin

Interim Board Secretary | Fidel Ferrer
Executive Director, Project LEDO
Linkedin

Board Member | Sydnie Hinds
Principal Investor Relations Analyst,
Portland General Electric
Linkedin

Board Member | Maria Lara
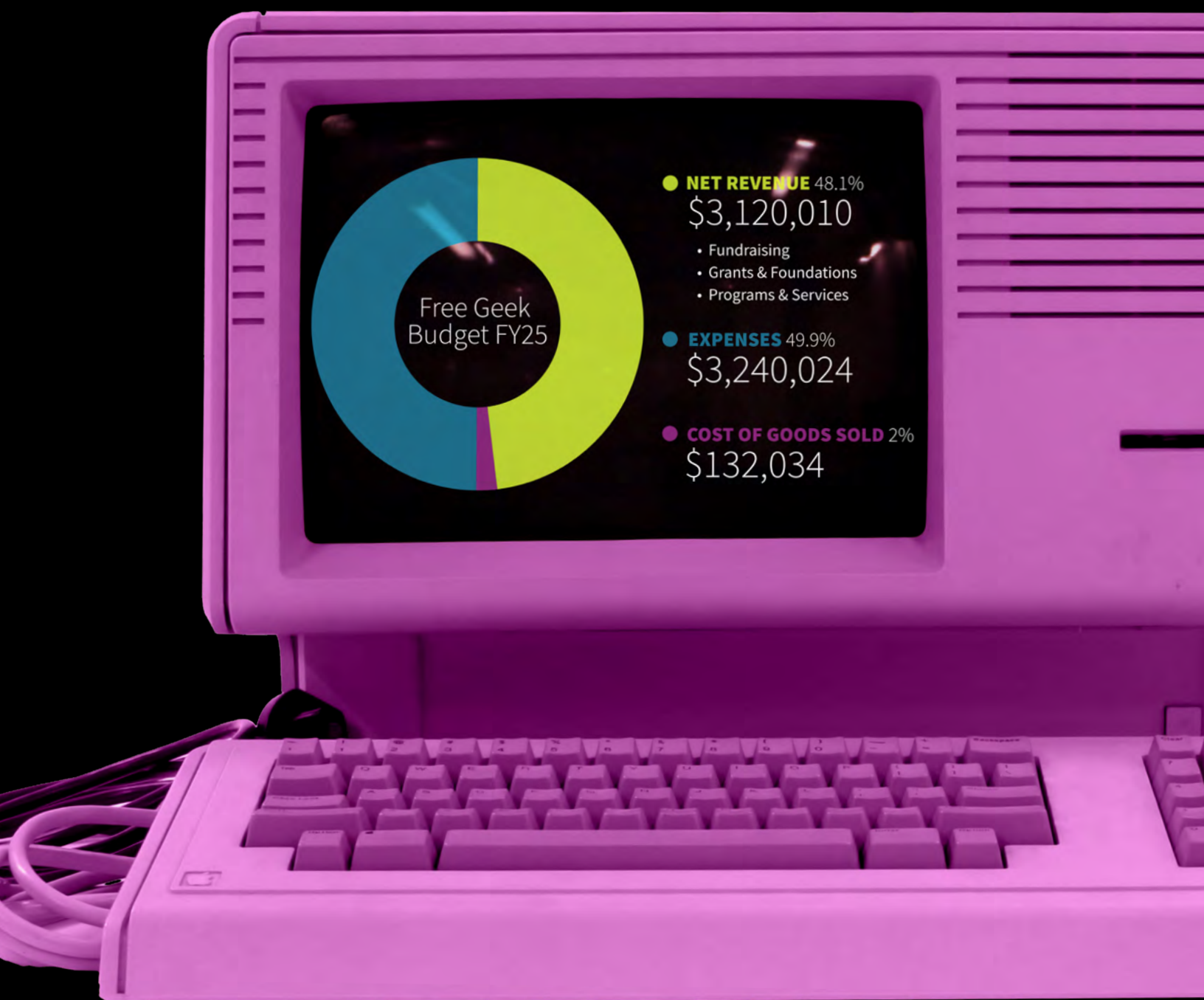Program Manager, NTEN
Linkedin

Board Member | Benny Kuo
Product Marketing at Pragmatic Institute
Linkedin

Board Member | Lynise Fleming
TechRise Career Coach at POIC + RAHS
Linkedin

FINANCES

FY25 Budget & Expenses

Free Geek's bottom line reflects expenses from prior year grants received.* Our biggest investment this year was in wages and benefits and in our digital inclusion programming. We continue to be financially healthy with stable cash in board reserves.

*Total Income: (-252,048)

Free Geek
Budget FY25

- **NET REVENUE** 48.1%
  $3,120,010
  - Fundraising
  - Grants & Foundations
  - Programs & Services
- **EXPENSES** 49.9%
  $3,240,024
- **COST OF GOODS SOLD** 2%
  $132,034

THANK YOU TO OUR FUNDERS, DONORS, & PARTNERS!

Free Geek is What *You've* Made it

Simply put, our work in closing the digital divide does not happen without these partnerships. We are honored to have the support of our community, from grassroots individual donations to support from government, corporate, and foundation partners. **Every dollar, tech donor, and program partnership gets us one step closer to a community that is equitably protected, connected, and thriving.**

Corporate & Business Funders

OnPoint COMMUNITY CREDIT UNION | PORTLAND TRAIL BLAZERS | COMCAST | Swire | Coca-Cola SWIRE COCA-COLA | SWIR VISION SYSTEMS | hp

Apple | NW Natural | Kroger | DIXIE TAVERN — COLD BEER · GOOD FOOD · GOOD MUSIC · LIVE SPORTS · EST. ★ 2004 | BINARY brewing.co

Corporate & Business Funders - Employer Match

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intel | salesforce | Google | CLOUDERA | Lam RESEARCH | f5 | Apple | CAMBIA HEALTH SOLUTIONS

hp | cigna healthcare | EQUINIX | DELL | AUTODESK | moda HEALTH | ebay

Foundations & Grants

- Collins Foundation
- OCF Joseph E. Weston Public Foundation
- Verizon Foundation
- Windermere Foundation
- Pella Rolscreen Foundation
- Olseth Family Foundation
- OCF Joseph E. Weston Public Foundation
- Healy Foundation
- NTEN

- Jackson Foundation
- First Tech Credit Union
- Oregon Community Foundation
- Key Bank Foundation
- Marie Lamfrom Foundation
- PWC Reimagine Grant
- Pacific Power Foundation
- Reser Family Foundation
- AT&T Foundation

Technology Donors

- First Tech Credit Union
- Portland Community College
- OHSU
- Onpoint Community Credit Union
- City of Portland
- Energy Trust of Portland
- Intel
- City of Beaverton
- Port of Portland
- Multnomah County
- Washington County
- Western Oregon University
- Confederated Tribes of Grand Ronde
- Reed College
- Washington Co.
- City of Hillsboro
- Salt and Straw
- Rivermark Credit Union
- World Trade Center

- Basf Metals
- Life Flight
- Schnitzer Properties
- Eye Health Northwest
- 3Mountains Home Services
- Consolidated Credit Union
- Law Office of George Wall
- Oregon Idaho United Methodist Church Conference Center
- Harder Mechanical
- Oregon Synod-ELCA
- Toa Suruki at International School of Portland
- Markowitz Herbold PC
- Onsemi
- NIKE
- MetroEast Community Media
- OEG
- UCP Oregon
- Boulder Care

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TechNOW & Collection Event Partners

- First Tech Credit Union
- Audacy
- Windermere Realty Trust
- Comcast
- Mt. Hood Community College
- Rose City Park Neighborhood Association
- Washington Square Mall
- City of Fairview

- Reed Neighborhood Housing Association
- Portland Trailblazers
- Fred Meyer
- HP
- City of Gresham
- Multnomah Neighborhood Association
- Equitable Giving Circle
- ReBuilding Center

...and thank you to all of our community members who donated throughout the year!

Program Partners

- Comcast
- David Douglas High School
- Groundscore Association
- Equitable Giving Circle
- City of Wood Village
- Community Services Network
- Guerreras Latinas
- Hacienda CDC
- Project LEDO
- Latino Network
- Rosewood Initiative
- Oregon Spinal Cord Injury Connection
- Home Forward
- Columbia Slough
- Call to Safety
- ARIO

- Iraqi Arab school
- Holla School
- Juntos NW
- IRCO
- Multnomah County Library
- MetroEast Community Media
- Bradley Angle
- Link Oregon
- Oregon Broadband Equity Coalition
- NDIA
- Jackson County Library Services
- City Of Fairview
- Ground Up PDX
- Domestic Violence Crisis Response Unit
- Multnomah Education Services District (MESD)
- Rockwood Common Tool Library

UNION SHOUT-OUT

Free Geek is proud to be in partnership with ILWU Local 5. This year, we hit the one-year anniversary of our collective bargaining agreement. **Our shop steward represents over 50% of our workforce.** The challenges and successes that we've navigated together have strengthened our understanding of how, at our core, we want the same things for our community.

"ILWU Local 5, founded in 2000, includes nearly 600 members representing an array of workplaces in the Portland metro area, the Pacific Northwest, and across the nation. Local 5 is proud of the fact that many of our members work as direct service providers, community organizers, and advocates for social justice. As their union, Local 5 has been entrusted to support these workers by ensuring the sustainability of their working conditions. Too often, justice organizations struggle to afford the support their workers deserve, but as a union, we organize workers to ensure their imperative work is sustainable. Local 5 is dedicated to our workers and empowering them to create a culture where their needs are meaningfully addressed.

In addition to workplace issues, Local 5 has a proud history of being in solidarity with other social justice issues, including a consistent record of opposing war, rooting out racism, embracing gender inclusivity, and fighting fascism. In the last few years, our Executive Board has issued a statement of solidarity with Palestine, our general membership ratified a non-compliance with ICE policy, and our workers have pushed the entire international community to oppose fascism and organize for migrant justice. We see our labor struggle as part of a broader united struggle! We are committed to this path, not just for the members of our immediate communities, but by extension, all international working-class people!"

-ILWU Local 5 Leadership

MEDIA & RECOGNITION

Free Geek's reputation as a community leader in the digital equity space continues to grow, and we are honored to be recognized and awarded for these efforts. News of our work has increased since the announcement of renewed funding support from Comcast, which has increased Free Geek's ability and scope to meaningfully connect with and convene community members around digital access, inclusion, education, and sustainability.

Awards & Affiliations

In the News

PRINT

- Multnomah County
- Portland Tribune
- The Oregonian
- Oregon Business
- Yahoo Finance
- Willamette Week
- Portland Business Journal

AUDIO

- 97.1 Charlie FM (KYCH)
- 94/7 FM (KNRK, 92.3 FM KGON
- 105.1 The Fan/ 1080 The Fan (KRSK AM/FM)
- 99.5 The Wolf FM (KWJJ)
- 910 ESPN Portland (KMTT AM)
- Audacy's Let's Talk Portland
- XRay FM

TELEVISION

- AM Extra
- Let's Talk Portland
- Everyday Heroes
- KPTV
- KGW
  - KGW–Good Energy Commercial
- KOIN- TV
  - *Portland's Free Geek teams up with Comcast for technology drive to bridge digital divide*
  - *Everyday Northwest: Elevating the community through technology*
  - *Free Geek and Comcast team up for Tech Drive*
  - *Free Geek event gives hundreds of laptops to those in need*